

Heatable x 'Which?' Renewable Product Consumer Offer 2025/2026

Terms & conditions

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References in these conditions to 'Heatable', 'Heatable Ltd', 'The Company', 'our', 'we', and 'us' relate to Heatable Ltd, registered office, Glebe Business Park, Lunts Heath Road, Widnes, Cheshire, WA8 5SQ. References to 'Customer', 'the Customer' and 'Consumer' are references to the person to whom has purchased a product or service through Heatable Ltd or is eligible for the proposed offer through Which? membership. The following terms and conditions constitute a distance only contract between Heatable Ltd and the customer.

Consumer offer outline:

A domestic consumer offer in which Heatable Ltd will offer and promote to the subscription base of Which?. The consumer offer will be applicable to all products considered under Heatable's renewable range, encompassing Solar PV, Battery Storage and EV chargers. The offer will be exclusive to this partnership and the Which? membership holders and represents Heatable's largest ever consumer saving, £500 off solar PV only orders, £250 off battery storage only orders or the two combined where both products are purchased and installed at the same time (£750 discount), plus £50 discount from EV charging installations. Discount is from the total, gross package price (£). Heatable agree to the proposed offer of the above described consumer discount and a Which? referral fee (from net total) where solar and/or solar & battery is purchased for 12-months, valid from 06/10/2025. Which? fees will be £250 where solar arrays and or solar & battery are purchased together, £100 where battery only installation purchases are made and £50 where EV charger purchases are made.

Offer redemption & validation:

The offer is only available to active, paying members of a Which? membership account. It is available all Which? members. In order to redeem the offer, a customer must be able to prove - and have validated - the email address associated with their Which? account. This may be validated through secured and encrypted data sharing but where not possible, a manual validation request from Heatable to an appointed Which? team member will be required. Upon confirmation of Which? membership, the customer can either retrieve a discount code for later use or proceed manually with a member of the Heatable team. Heatable reserve the right to pause or discontinue a customer order if the validity of the discount claim cannot be confirmed or is claimed by Which? to be invalid. By redeeming this offer, the consumer agrees to, and falls under the standard terms and conditions of Heatable installations which can be found [here](#) and privacy policy which can be found [here](#).

Exceptions & limitations:

The Which? consumer offer cannot be used in conjunction with any additional promotional discount codes in which a consumer may have access to from another source. The offer can only be applied to full price items and packages and cannot be claimed from 'sale' or 'reduced' items. The £ consumer discount will be discounted from the gross total of the customer's order and as such the discount will be reflected in any deposit required upon placing an order. The offer must be redeemed prior to an installation deposit being processed and cannot be retrospectively claimed. Qualifying Which? memberships must have been active and confirmed prior to the placement of an order. Unless otherwise agreed to or extended by Heatable & Which?, the proposed consumer offer will run for 12-months from the aforementioned commencement date. Heatable may choose to discretionally honour any claimants after this date.